



4 citizen 360

Government Powered by 4Sight

Transforming Government, Empowering Citizens
One Person. One Government. One Touch.



WHAT IS 4CITIZEN 360?

Your Unified Government Experience Starts Here

4citizen 360 is a centralised digital platform that connects citizens and governments like never before. Built for modern governance, 4citizen 360 unifies government services, citizen data, and departments into a single, intelligent, and secure interface—accessible anytime, anywhere, on any device.

KEY FEATURES

What Makes 4citizen 360 Exceptional?

- **Single Digital Identity-** One secure login for all activated government services.
- **360° Citizen View-** Real-time unified citizen profiles across departments.
- **Smart Notifications-** Proactive alerts for renewals, civic responsibilities, and entitlements.
- **Omnichannel Access-** Seamless service delivery via mobile, web, kiosks, and in-person.
- **AI-Powered Governance-** Predictive analytics for efficient policy-making and delivery.
- **Live Feedback Loop-** Real-time feedback and sentiment tracking for continuous improvement.



4citizen 360 delivers seamless, personalised services with speed, trust, and impact.

WHY CHOOSE 4SIGHT

30+ Years of Trust and Transformation in the Public Sector

4Sight is not just a service provider—we are your long-term digital **AI** transformation partner.

- **Legacy of Trust** - Successfully transforming governments at all levels for over 30 years.
- **Deep Sector Expertise** - We know the challenges, regulations, and people of the public sector.
- **Strategic Partner** - From vision to execution, we guide your full digital **AI** journey.
- **Citizen-First Design** - Every solution is created with equity, access, and ease in mind.
- **Powered by 4IR Technologies** - **AI**, IoT, data analytics, and cloud solutions designed for sustainable progress.
- **Microsoft-certified Professionals** - 4Sight holds six Microsoft Partner designations, reflecting our deep expertise across Microsoft technologies and our commitment to driving digital transformation and innovation across Africa.

IMPACT AT A GLANCE

- Reduced bureaucracy
- Transparent, data-driven decisions
- Elevated citizen satisfaction
- Increased operational efficiency



PACKAGES TAILORED FOR YOUR NEEDS

Fully customisable to meet your department's goals.

- Start with our Base Citizen 360
- Scale up with modular integrations:
 - People Management
 - Financial Management
 - Public Operations
 - Innovation Modules - Fully customisable to meet your department's goals.



People Empowering the Public Workforce

Reimagine the employee experience.

From seamless onboarding to intelligent offboarding, Citizen 360 equips your workforce with AI-powered Co-Pilots, real-time productivity tools, and dynamic training content. Align every role with policy, purpose, and performance—because empowered people deliver exceptional public service.

Stakeholders Connecting Government to the Nation

Unify your ecosystem.

Citizen 360 integrates CIPC, Home Affairs, SARS, CSD, and social platforms into a single, intelligent engagement layer. With 360° citizen insights, multi-channel contact centres, and marketing automation, every interaction becomes a moment of trust, transparency, and transformation.

Operations Orchestrating Service Delivery

Citizen 360 streamlines operations with intelligent workflows, contract management, and field service automation—powered by Microsoft D365. We turn complexity into coordination, ensuring every service is delivered with precision, speed, and citizen satisfaction.

Finance Enabling Smart, Transparent Governance

Drive fiscal excellence with confidence.

Seamlessly integrated with Sage 300, Sage X3, and Microsoft D365 Finance & Business Central, Citizen 360 delivers real-time financial visibility, compliance, and control. Empower your teams to make data-driven decisions that maximise public value and accountability.

Innovation Building the Digital Government of Tomorrow

Innovation is our foundation. From Co-Pilot Power Agents to digital avatars, chatbots, and WhatsApp integration, Citizen 360 accelerates digital literacy, adoption, and inclusion. With secure digital identities and seamless payments, we're not just transforming services—we're reimagining citizenship.

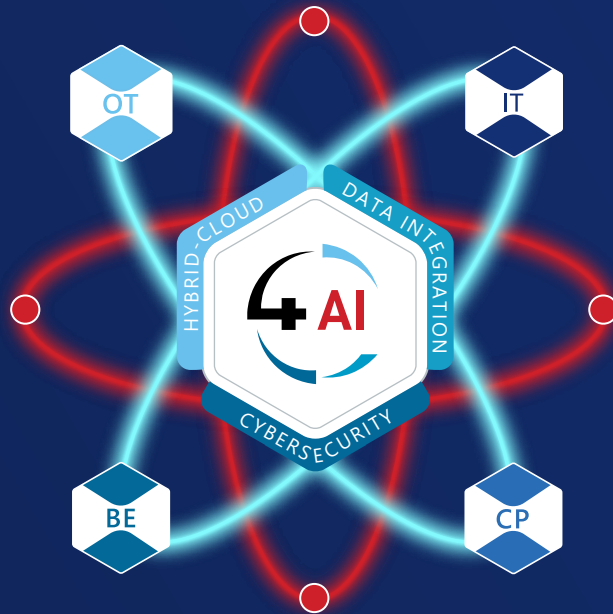


4Sight Holdings Limited (4Sight) is a multinational, diversified technology group listed on the General Segment of the Main Board of the JSE (ticker: 4SI). Our purpose is to leverage our extensive products and services portfolio, focused on AI technologies, people, and data-focused solutions, to

design, develop, deploy and grow solutions for our partners (customers and vendors).

The company's mission is to empower our partners to future-proof their businesses through Digital AI Transformation to make better and more informed decisions in the modern digital economy.

4Sight's business model enables its partners to take advantage of products and solutions within its group of companies, which will allow them to enjoy turnkey Digital AI Transformation solutions across industry verticals.



CONTACT US

EMAIL sales@4sight.cloud

WEBSITE www.4sight.cloud

TEL +27(0) 12 640 2600

SOUTH AFRICAN OFFICES

4Sight@Centurion
1001 Clifton Ave,
Lyttelton Manor,
Centurion,
0157

4Sight@Fourways,
28 Roos Street,
Fourways,
Johannesburg,
2191

INVESTOR RELATIONS

investors@4sight.cloud

